



## Schedule Management Corporation Case Reference **Project Server Comprehensive Consulting, Deployment, Customization & Training**

**Customer:** US Forest Service GSTC  
**Web Site:** <http://www.fs.fed.us/gstc/>  
**Customer Size:** 10,000 FS Staff  
**Location:** GSTC Salt Lake City, Utah  
**Industry:** Forest



### Customer Profile:

The Geospatial Service and Technology Center (GSTC) is a U.S. Department of Agriculture-Forest Service facility provides the Forest Service with a range of geographic information products and related technical and training services.

### Software and Services:

- Project Server Consulting and Training
- Microsoft Project Server and SharePoint
- Microsoft Office
- SQL Server

### Hardware:

- Hosted System on two blades, solution deployed on Server Farm
- Desktops running Windows XP and Vista

**For More Information Call:**  
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**“SMC provided invaluable assistance in helping implement a project management system based on Project Server providing the training, technical support and consulting that augmented our current capabilities.”**

*Ron Carlile, Project Manager GSTC*

### The Challenge

Customer needed to improve both their project management processes and their project management tools. Management sought to improve both product and service delivery. The Agency found that it had fewer staff, rapid changes in technology, new customer expectations.

Many staff had previous experience with Microsoft Project as a desk-top tool and everyone had a different opinion about its strengths or weaknesses.

The standard training vendors were completely unprepared to offer the type of assistance on both product features and best practices that were needed.

Client needed to deploy Project Server to fit the structure of their matrix organization.

### The Solution

Customer selected Microsoft Project Server because they needed a database driven project management software package that was up to the challenge of the complexity of their project management matrix environment and their need to service customers at over 200 locations spread across all 50 states.

Schedule Management Corporation provided the assessment, and design that drove the implementation and deployment.

The deployment took the top down directives of upper management and blended them with the bottom up needs of staff, first line supervisors and the Project Management organization.

Both project management processes and Microsoft Project features were customized.

Schedule Management Corporation along side of and worked with the project management teams and each part of the matrix organization providing the



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## About Schedule Management Corporation:

Schedule Management Corporation provides everything an organization needs to successfully deploy and effective use Microsoft Project, Microsoft Project Server, Microsoft Portfolio Server and Microsoft SharePoint. We do everything from the most basic Microsoft Project training to the design and implementation of complex Microsoft Project Server enterprise project management systems.

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overall training, technical support and consulting that augmented our current capabilities.

### The Benefits

The customer now has the foundational tools in place that will enable them to reduce the time to market and the cost of their client services. They have a much better understanding of resource allocation, best practices, and more effective communication.

**“Our goal was to enhance both our project management processes and our project management tools. Schedule Management Corporation provided invaluable assistance.”**

*Ron Carlson, Project Manager  
US Forest Service GSTC*

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